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North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)
Director's Block, GPO Post Bag No.92, Mawdiangdiang, Shillong 793 018, Meghalaya

Store & Procurement:
Tele Fax: (0364) 2538032
F. No: NEIGR/S&P/C-01/2020-2021

Email: storeneigrihms@gmail.com
Website: neigrihms.nic.in
Dated: ---/---/---

To,
M/S Arti Enterprise
9A Upper LA Chaumiere
Shillong-793001
Email: artiwallang@yahoo.com
Ph. No: +0364252374, 09436102388(M)

Sub: Awarding/provisional letter of Intent/Award-Rate Contract for processing of Implants /Pacemaker /Accessories, etc, on case to case consignment basis, on rate contract for a period of two years, extendable up to 6 months or till the finalization of the next tender, whichever is later, for department of Cardiology.

Ref: Our Open Tender No: NEIGR/S&P/ OT/E-02/2021-2022; Dated: 05/04/2021 and your offer in response to our tender.

Sir,

1. With reference to your bid and in accordance with the terms, conditions of the tender document and this letter of intent, the Institute is pleased to offer a rate contract of Implants, Pacemaker and Accessories for Department of Cardiology w.e.f. 1st June, 2022, for the items and cost listed at Annexure "A".
2. The tendered rates and the validity of bids shall be for a period of Two years from the date of Award, extendable up to 6 months, or till the finalization of next tender, whichever is later. It may be made clear that the said contract period may be extended on the option of the Director, NEIGRIHMS, if situation warrants till the finalization of the next tender, subject to satisfactory performance; However, the Institute reserves the right to terminate the contract with one month notice.
3. The Accepting officer reserves the right to have second inspection/enquiry which would be nominated by Director of the Institute, and have the right to take necessary action, if found not conforming to the terms and conditions of the contract though the report of the earlier inspection has been accepted by the normal inspection authority.
4. On insistence, the vendor/contractor, the supplier should be in a position to submit quality assurance certificate from the competent authority. Stores will be accepted subject verification and Inspection by the competent authority / inspecting agency at NEIGRIHMS, Shillong.
5. The terms and conditions of the tender and the agreement executed will be binding on the vendor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS / Government of India and in the manner specified herein shall operate to create a specific contract between the vendors (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
6. The stores need to be provided will be as per the desired specification, as per WHO GMP/BIS/DCGI standards, as applicable to each category, within time schedule prescribed by the Department/concerned faculty.
7. In the event of failure on the part of the vendor to provide adequate service /delay in supply, then, necessary action will be taken by the management of NEIGRIHMS. If there is any complaint against the vendor, the vendor shall be afforded an opportunity to furnish explanation within 7 (seven) days. If the explanation is not satisfactory, the appropriate authority reserve the right to terminate /discontinue the contract and take suitable action deemed fit in the interest of the Institute.
8. If the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract /purchase order, the purchaser shall, without prejudice to other rights and remedies available to the purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached purchaser may consider termination of the contract
9. The agency shall undertake to sign the contract agreement within 15 (fifteen) days from the date of issue of the letter of acceptance/Intent. However, successful bidder shall execute an agreement on non - judicial stamp paper of value of Rs. 100/- (stamp duty to be paid by the bidder).
10. Provision of samples for inspection/second inspection, shall be provided by the supplier/vendor/contractor within the cost indicated.
11. In case of decrease in rate, supplies should be in accordance with the decreased rates. Vendors are required to certify that rates have not reduced during the period of supply.
12. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockist, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
13. In case of Stores with life:
 - a. Stock should be supplied to this Institute from the latest batch and such stock should have a minimum life period of two years, depending upon the normal potency prescribed thereof.
 - b. In the event of such stores not being utilized within their life period, the bidder shall replace the unutilized unexpended stocks by fresh stock without any extra cost.
14. The stores should be supplied to the Institute based on the functional requirements of the user department and in compliance to the desired specifications, quality and quantity.
15. The responsive vendor has to provide the details vendor/supplier address, contact no of the authorized representative to be contacted along with awarded stores with cost, warranty, service to be provided etc to the respective deptt/Institute.

Mr. Shahjahan Ali Ahmed
Pharmacist
NEIGRIHMS, SHILLONG

JDC Store Accounting
Central Store NEIGRIHMS

Store & Procurement Office
NEIGRIHMS SHILLONG-18

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Itemwise Comparative Statement
 Tender Title: Processing of Cardiac Pacemakers on case to case consignment basis
 Tender ID: 2021_NES_625484_1

Sl.No	Sheet Name	Description of Work / Item(s)	Item Code	Units	No. of Qty	Bidder Name	Rate Without Tax	Tax/Duties (INR)	Rate With Tax	Bid Rank
2	BoQ1	SSIR (Paediatrics)	Item3	Each	1.00	ARTI ENTERPRISE	61528	8223.23	69751.36	L1
5	BoQ1	VDD/VDDR	Item6	Each	1.00	ARTI ENTERPRISE	100000.00	13668.00	113668.00	L1
6	BoQ1	DDD	Item7	Each	1.00	ARTI ENTERPRISE	100000.00	13668.00	113668.00	L1
7	BoQ1	DDDR	Item8	Each	1.00	ARTI ENTERPRISE	114450	15414	129864	L1
10	BoQ1	DDDR (with AT/AF Management)	Item11	Each	1.00	ARTI ENTERPRISE	252975.00	32025.00	285000.00	L1
11	BoQ1	CRT-P	Item12	Each	1.00	ARTI ENTERPRISE	310861	42733.32	353594.32	L1
12	BoQ1	CRT-P Advanced	Item13	Each	1.00	ARTI ENTERPRISE	400000.00	54174.00	454174.00	L1
16	BoQ1	CRT-D (with only LV pacing option)	Item17	Each	1.00	ARTI ENTERPRISE	905636	116928.96	1022564.96	L1
17	BoQ1	CRT-D (with only LV pacing option; MRI conditional)	Item18	Each	1.00	ARTI ENTERPRISE	1110000.00	141569.16	1251569.16	L1
20	BoQ1	Single Chamber (ICDS)	Item21	Each	1.00	ARTI ENTERPRISE	280000.00	35795.16	315795.16	L1
23	BoQ1	Dual Chamber (ICDD)	Item24	Each	1.00	ARTI ENTERPRISE	426000.00	54229.16	480229.16	L1
25	BoQ1	ICD (with AT/AF Diagnosis)	Item26	Each	1.00	ARTI ENTERPRISE	560000.00	69395.16	629395.16	L1
27	BoQ1	BIVENTRICULAR PACEMAKER + ICD (COMBO DEVICE) WITH ATRIAL, RV, quadripolar LV LEADS (MRI Compatible)	Item28	Each	1.00	ARTI ENTERPRISE	905636	116928.96	1022564.96	L1
29	BoQ1	Leadless Pacemaker	Item30	Each	1.00	ARTI ENTERPRISE	900000.00	108000.00	1008000.00	L1
30	BoQ1	Implantable Loop Recorder	Item31	Each	1.00	ARTI ENTERPRISE	179000.00	21480.00	200480.00	L1

Mr. Shahjahan Ali Ahmed
 Pharmacist
 NEIGRIHMS, SHILLONG

Mr. Santosh Prasad Saha
 Pharmacist
 NEIGRIHMS, SHILLONG

Mr. Jyoti
 Mr. Jyoti
 Mr. Jyoti
 NEIGRIHMS, SHILLONG

JDC Store Accounting
 Central Store NEIGRIHMS

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16. The Invoice will be submitted in quadruplicate to store along with the challan/e-remittance copy duly countersigned by the user department for processing of the Bills of the vendor.
17. Department shall raise demands /indents on quarterly basis for above stores for being included in the open e-tender rate contract/ GeM, for being conveyed to the vendor.
18. The "hospital user charges" for the services, procedure shall be remitted to the respective payment counter/MRD, prior to the commencement of the service /procedure, receipt/ e-receipt shall be verified by the Nursing Officer / senior most technicians on duty and concerned Faculty. Copy of the financial record shall be retained in the respective departmental and MRD records.
19. In case the quality of goods supplied are not in conformity with the standard given in tender and as per the samples supplied or the supplies are found defective at any stage these goods shall immediately will be taken back by the supplier and will be replaced with the tender quality goods, without any delay. The Institute reserves all right to reject the goods if the same are not found in accordance with the required description /specifications and liquidates damages shall be charged.
20. The cost of Implants/Pacemaker/Accessories, etc "on consignment basis" shall be recovered on case to case basis, as per notified prevailing rates through open e-tender rate contract/GeM, which shall be available with the department, MRD, Hospital administration and the Institute's website.
21. The cost of Implants/Pacemaker/Accessories,etc "on consignment basis" shall be remitted by the beneficiary to the Bank of Baroda, Mawdiangdiang (S/B-Account no. 30270100005127, IFSC code: BARBOMAWDIA, Name: NEIGRIHMS Hospital Revolving Fund") by challan or RTGS, prior to the commencement of the procedure. Receipt/E-receipt shall be verified by the Nursing Officer/senior most Technicians on duty and concerned Faculty. The challans under "NEIGRIHMS Hospital Revolving Fund" shall be available with the stores, user department and on the website of the Institute. The same can be deposited with the consent of user department / stores to Bank of Baroda, NEIGRIHMS campus branch by challan or RTGS. Copy of the receipt/ e-receipt of financial transaction shall be retained in the respective department and copy forwarded by the department to Central Medical stores/MRD along with bill by the vendors.
22. The vendor should maintain a log book of stores, assistive devices, instrumentation set, service details, equipment etc provided to the department by the rate contracted vendor in order to fulfill the medical procedures as may be required/ certified by the Head of department/ Faculty In charge. All details in regard to the vendor/ supplier name, address, contact no, stores provided with cost, warranty period, services provided, repair and maintenance requirement should be clearly recorded.
23. In the process of replenishment of stores on consignment basis and processing of bills of vendors the Pharmacist/Superintendent Pharmacist, Central Medical Stores shall verify receipt /E-receipt /Challan, the procedure /services performed in the respective department, cost of stores utilized from the "consignment basis/buffer stock" as per record and the inventory of the user department shall be processed for replenishment as per notified prevailing rates through open e-tender rate contract/ GeM, with certification of the concerned Faculty In charge and MS/DMS. The vendor shall ensure receipt of stores of the quantity required as per order/specifications, based on usage. Vendor will take necessary steps to replenish stocks well in time to avoid any difficulty in supply on account of any item going out of stock.
24. The Letter of Award/Contract shall be effective & binding from the date of Award and acceptance of the vendor/e-bidder in totality. The Award of contract is not a certification / verification with regard to past, previous, current antecedents of any e-bidder/ vendor and cannot be taken as settlement of any / all previous / current disputes relating to any other issues / cases of the e-bidder / vendor.
25. Settlement of disputes - If there is any dispute or differences, the same may be referred to Director, NEIGRIHMS. Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision taken by the authority will be binding on all concerned. The vendor hereby indemnify that they have no objection to settle the dispute, if any, by the Director, NEIGRIHMS or his authorized representative, being the employee of the Institute.
26. It is hereby agreed that all Terms & Conditions are as per Tender Enquiry No: NEIGR/S&P/ OT/E-02/2021-2022; Dated: 05/04/2021 forms part of this agreement.

Yours faithfully,

Store & Procurement Officer,
NEIGRIHMS, Shillong

Copy forwarded for Information and necessary action please:

7. Department of Cardiology-All Faculty/Nursing Officer
8. MS/DMS
9. Sr. Accounts Officer/ Accounts Officer/Assistant Accounts Officer
10. MRD/MSW/Billing Section
11. Relevant file
12. Institute website

Encl: one original

- 1 Prof of MOD Cardiology / All Dept
- 2 MS/DMS/ DEAF/DDA/ Faculty
- 3 Mr. Kameup, telebell
- 4 ps to Director / DMS of Medical

IN CHARGE
MEDICINE
NEIGRIHMS, SHILLONG

Mr. Subir K. All...
Pharmacist
NEIGRIHMS, SHILLONG

DOC Store Accounting
Central Store NEIGRIHMS