



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

Tel/Fax: 0364-2538032

File No: NEIGR /S&P/53/2013

Supply Order No: NEIGR - S&P/CMC - 616 /2021-22

Email: storeneigrihms@gmail.com

Dated: 9/09/2021 11/11/2021

To,

M/s Instrumed (India) International,
4852/24, Ansari Rd. Darya Ganj,
New Delhi-110002, Tel:011-23277175/23256681,
Fax: 011-23256681

C-346/2021-22

dt: 9/11/2021

E-mail: info@instrumedindia.com

Sub: Rate Contract for Comprehensive Annual Maintenance Contract (Labour+ Spares) of Aseptic Automatic Stainless Steel Scrub Station - 1 no for the Institute-Reg

Ref: Notification of Award No: NEIGR/S&P/LT-399&415/2009-2010, Dated 04/04/2009, &28/08/2009

Dear Sir,

With reference to the above correspondence, a rate contract for Comprehensive Maintenance Contract (Labour+ Spares + Preventive Maintenance) of Aseptic Automatic Stainless Steel Scrub Station - 1no for a period of two years 15/11/21 to 14/11/2023) is hereby placed below.

This order which is intended for the rate contract for Comprehensive Maintenance Contract (with Spares) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item No.	Description of Goods & quantity	Reference order no & Date	CMC Period (for a period of 5 years)	CMC Cost Per Unit /Per Year	GST @ 18%	Amount for CMC (with Spares) charges for a period of two years inclusive of GST
1.	Stainless Steel Scrub Station (Make:I-AS-2)- 2 no's	NEIGR/S&P /LT-399-2009-10.dt-4/4/09	w.e.f. 15/11/2021 to 14/11/2023 (for two years)	Rs.15,465	Rs.2783.70	Rs.18, 248.70 x 2= Rs. 36,497.40 x 2 years = Rs. 72,994.80
2.	Stainless Steel Scrub Station (Make:I-AS-2)- 1 no's	NEIGR/S&P /LT-415-2009-10.dt-28/8/09	w.e.f. 15/11/2021 to 14/11/2023 (for two years)	Rs.15,465	Rs.2783.70	Rs.18, 248.70 x 2 years = Rs. 36,497.40
					Total CMC Cost. For Two Years	Rs. 1,09,492.20 (Inclusive of GST)

In wards, Rupees One Lakh Nine Thousand Four Hundred Ninety-two and Paise Twenty only (Inclusive of GST.)

Store & Procurement Officer
NEIGRIHMS Shillong-18

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Terms & Condition

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

1. With reference to the above, the Institute is pleased to award this contract for Comprehensive Maintenance Contract including Labour, Spares & Preventive Maintenance of Aseptic Automatic Stainless Steel Scrub Station (Make: Instrumed (India) International, Model: I-AS-2) 3nos for the institute procured during the 2009 for a period of two (2) Years (w.e.f 15/11/2021 to 14/11/2023)
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final inspection and acceptance.
4. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
5. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
6. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
7. Demonstration, Operational/Application Training for users and associated services (Preventive & unlimited breakdowns), if any, shall be provided by the supplier/vendor/contractor within the cost indicated.
8. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
9. All software, Hardware, Equipment with accessories and system up gradation should be provided free of cost onsite during the warranty and CMC period.
10. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
11. All other terms & conditions are as per respective Notification of Award No: NEIGR/S&P/LT-399/2009-2010, Dated 04/04/2009, & NEIGR/S&P/LT-415/2009-2010, Dated 28/08/2009.
12. Processing of CMC/AMC bills may be considered on half yearly/yearly basis with satisfactory report from the user department, and all the bills of CMC/AMC should be signed and verified by the HOD, concerned Department, /Medical Superintendent/Bio-Medical Engineer.
13. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Financial Adviser, NEIGRIHMS, Shillong-793018 for an amount equivalent to 3% of the total cost of CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period along with the signed copy of Annual CMC agreement within a period of 21 (twenty-one) days of issue of letter of award.
14. The Vender shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
15. Bidders are required to sign the CMC contract agreement within 15(Fifteen)days from the issue of the letter of award/supply order, failing which EMD/Security deposit may be forfeited or contract declared null and void.

Yours faithfully,
Store & Procurement Officer,
For and on behalf of Director, NEIGRIHMS

Copy forwarded for Information and necessary action please:

1. Indenting Officer and Inspection authority, In-charge, concerned Dept. BME, MS
2. Accounts Officer
3. Relevant file
4. Financial Adviser / Internal Auditor
5. Stores Section record

① 26/07/2021
② 26/07/2021
③ 26/07/2021
Store & Procurement Officer,
For and on behalf of Director, NEIGRIHMS
Store & Procurement Officer
NEIGRIHMS Shillong-18