



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, GPO Post Bag No.92, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

Tel/Fax: 0364-2538032

File No: NEIGR /S&P/C-03/2019-20/Pt VI

Supply Order No: NEIGR – S&P/CMC - 618 /2021 - 22

Dated: 19/7/2021

11/11/2021

To,

M/s Helios Medical Systems,
105/1, Bidhannagar Road,
Suncity Commercial Complex, Block – A,
2nd Floor Office No – F4, Kolkata - 700067
Tel: 9903969342,
Email – heliosmedical.service@gmail.com

C-339/2021-22

dt : 9/11/2021

Sub: Rate Contract for Comprehensive Annual Maintenance Contract (Labour+ Spares + Preventive Maintenance) of Intra Operative Neuro Monitoring System (Make: Medtronic, USA, Model: Nimeclipse) and Pneumatic Drill Machine (Make: Medtronic, USA) and Image Guided System for Cranial & Spinal Application (Neuro Navigation System) Make – Medtronics, USA, Model – Stealth Station, S7 System -1no each for the Department of Neurosurgery-Reg
Ref: Notification of Award No: NEIGR/S&P/OT-1004/2013- 14, Dated 28/03/2014, NEIGR/S&P/OT- 366/2013-14, Dated. 14/08/2013, and NEIGR/S&P/OT- 409/2015-16, Dated – 4/9/2015.

Dear Sir,

With reference to the above correspondence, a rate contract for Comprehensive Maintenance Contract (Labour+ Spares Preventive Maintenance) of Intra Operative Neuro Monitoring System (Make: Medtronic, USA, Model: Nimeclipse) and Pneumatic Drill Machine (Make: Medtronic, USA) and Image Guided System for Cranial & Spinal Application (Neuro Navigation System) Make – Medtronics, USA, Model – Stealth Station, S7 System -1no each for a period of Three (3) years w.e.f. 1/04/2021 to 31/03/2024, and 01/01/2021 to 31/12/2023, (for Items Sl no – 2 & 3) is hereby placed below.

This order which is intended for the rate contract for Comprehensive Maintenance Contract (with Spares) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item No.	Description of Goods	Quantity	CMC Cost per unit/per year	GST @ 18%	Annual Maintenance Contract (Labour+ Spares) charges for a period of Three years w.e.f. 1/1/2021 to 31/12/2023 (for sl no 2&3) & 01/04/2021 to 31/03/2024 (Inclusive of GST)
1.	Intra Operative Neuro Monitoring System (Make: Medtronic, USA, Model: Nimeclipse) (Installed on 29/03/2014)	1 no	Rs. 86,148.30 (For 8 th Year)	Rs. 15,506.70	Rs.1,01,655.00 (w.e.f 1/4/21 to 31/3/22)
			Rs. 86,148.30 (For 9 th Year)	Rs. 15,506.70	Rs.1,01,655.00 (w.e.f 1/4/22 to 31/3/23)
			Rs. 86,148.30 (For 10 th Year)	Rs. 15,506.70	Rs.1,01,655.00 (w.e.f 1/4/23 to 31/3/24)
2.	Pneumatic Drill Machine (Make : Medtronic, USA,) Installed on 23/12/2013)	1 no	Rs. 38,250.00 (For 8 th Year)	Rs. 6,885.00	Rs. 45,135.00 (w.e.f 1/1/21 to 31/12/21)
			Rs. 38,250.00 (For 9 th Year)	Rs. 6,885.00	Rs. 45,135.00 (w.e.f 1/1/22 to 31/12/22)
			Rs. 38,250.00 (For 10 th Year)	Rs. 6,885.00	Rs. 45,135.00 (w.e.f 1/1/23 to 31/12/23)
3	Image Guided System for Cranial & Spinal Application (Neuro Navigation System) Make – Medtronics, USA, Model – Stealth Station, S7 System (Installed on 21/12/2015)	1 no	Rs.3,00,000 (For 6 th Year)	Rs. 54,000	Rs. 3,54,000.00 (w.e.f 1/1/2021 to 31/12/2021)
			Rs.3,00,000 (For 7 th Year)	Rs. 54,000	Rs. 3,54,000.00 (w.e.f 1/1/2022 to 31/12/2022)
			Rs.3,00,000 (For 8 th Year)	Rs. 54,000	Rs. 3,54,000.00 (w.e.f 1/1/2023 to 31/12/2023).
				Total	Rs.15,02,370.00

In words: (Rupees Fifteen Lakh Two Thousand Three Hundred Seventy only) inclusive of GST.

Terms & Conditions

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

1. With reference to the above, the Institute is pleased to offer a rate contract for Comprehensive Annual Maintenance Contract (With Labour, Spares & Preventive Maintenance) of Intra Operative Neuro Monitoring System-1no (Make: Medtronic, USA, Model: Nimeclipse), Pneumatic Drill Machine – 1no (Make: Medtronic, USA), and Image Guided System for Cranial and Spinal application (Neuro Navigation system) Make – Medtronics, USA, Model – Stealth Station, S7 System **for a period of 3 years.** w.e.f. 1/1/2021 to 31/12/2023 (for sl no – 2&3) & 01/04/2021 to 31/03/2024
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final inspection and acceptance.
4. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
5. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favour of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 10% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period.
6. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
7. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
8. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
9. Processing of bill may be considered on half /yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In Charge, BME and the respective DMS/MS
10. All software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
11. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
12. All other terms & conditions are as per award No: NEIGRIR/S&P/OT-1004/2013- 14, Dated 28/03/2014, NEIGR/S&P/OT- 366/2013-14, Dated. 14/08/2013 and NEIGR/S&P/OT- 409/2015-16, Dated – 4/9/2015.
13. Bidders are required to sign the CMC contract agreement within 15 (fifteen)days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.
14. The Vender shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
15. Installation, demonstration, operational techniques and associated services, if any, shall be provided by the supplier/vendor/contractor within the cost indicated.

Yours faithfully

Store & Procurement Officer,
For and on behalf of Director, NEIGRIHMS

Copy forwarded for Information and necessary action please:

1. Indenting Officer and Inspection authority
2. Accounts Officer
3. Relevant file
4. Financial Adviser / Internal Auditor
5. Stores Section record

① Mr. J. C. Newson /
 ② Mr. J. C. Newson /
 ③ Mr. J. C. Newson /
 ④ Mr. J. C. Newson /

Store & Procurement Officer,
For and on behalf of Director, NEIGRIHMS
Store & Procurement Officer
NEIGRIHMS Shillong-793018