



# NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, GPO Post Bag No.92, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

Extension No – 3527/3512, Tel/Fax: 0364-2538032

File No: NEIGR /S&P/C-03/2019-20/Pt II

Supply Order No: NEIGR - S&P/CMC - 561 /2021- 2022

Email: storeneigrihms@gmail.com

Dated: 18/10/2021

27/10/2021

To,

M/s Arti Enterprise,  
9A Upper La Chaumiere,  
Shillong-793001, Tel: 2502374

For on behalf of

M/s Olympus Medical Systems India Pvt. Ltd,  
Meghathem Building, Unit B, 7<sup>th</sup> Floor, Plot No L1  
Blok GP, Sector – V, Salt Lake City  
Kolkata - 700091, Tel: 033 – 66461400, Fax: 033 - 66461414

C - 330 / 2021 - 22

dt : 25/10/2021

Sub: Rate Contract for Comprehensive Annual Maintenance Contract (Labour+ Spares + Preventive Maintenance) of Bipolar and Ultrasonic Coagulation and Cutting Unit (Make: Olympus Medical Japan, Model: Thenderbeat) - 2nos installed in the Department of Urology (1no) and ENT (1no) -Reg.

Ref: Notification of Award No: NEIGRIR/S&P/OT-564/2014- 15, Dated 24/11/2014 & NEIGRIR/S&P/OT-148/2016- 17, Dated 1/6/2016

Dear Sir,

With reference to the above correspondence, a rate contract for Comprehensive Maintenance Contract (Labour+ Spares Preventive Maintenance) of Bipolar and Ultrasonic Coagulation and Cutting Unit (Make: Olympus Medical Japan, Model: Thenderbeat) - 2nos installed in the Department of Urology and ENT for a period of Two (2) years, is hereby placed below.

This order which is intended for the rate contract for Comprehensive Maintenance Contract (with Spares) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item No.	Description of Goods with Quantity	Order No & Date with Installation date.	CMC with Spares, Cost Per Unit/Per Year	GST @ 18%	Comprehensive Annual Maintenance Contract (with Spares) charges for 3 Years
1.	Bipolar and Ultrasonic Coagulation and Cutting Unit (Make: Olympus Medical, Japan, Model: Thender beat, - 2 nos (Urology, & Ent OT)	NEIGR/S&P/OT-564/14-15, Dt.24/11/14, Installed on 16/1/15 (Urology)	Rs. 1,85,000.00	Rs. 33,300.00	Rs. 2,18,300 x 2years = Rs. 4,36,600.00 (Inclusive of GST) w.e.f. 16/01/2020 to 15/01/2022 (For 6 <sup>th</sup> & 7 <sup>th</sup> Year)
		NEIGR/S&P/OT-148/16-17, Dt.1/6/16, Installed on 16/9/16 (ENT OT)	Rs. 1,85,000.00	Rs. 33,300.00	Rs. 2,18,300 x 2years = Rs. 4,36,600.00 (Inclusive of GST) w.e.f. 16/09/2021 to 15/09/2023 (For 6 <sup>th</sup> & 7 <sup>th</sup> Year)
				<b>Total</b>	<b>Rs. 8,73,200.00</b>

In words: (Rupees Eight Lakh Seventy-Three Thousand Two Hundred only)

Store & Procurement Officer

## Terms & Conditions

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

1. With reference to the above, the Institute is pleased to offer a rate contract for Comprehensive Annual Maintenance Contract (With Labour, Spares & Preventive Maintenance) of Bipolar and Ultrasonic Coagulation and Cutting Unit (Make: Olympus Medical Japan, Model: Thenderbeat) - 2nos installed in the department of Urology (1no) and ENT OT (1no) **for a period of 2 years. (For 6<sup>th</sup> & 7<sup>th</sup> Year)** w.e.f. 16/01/2020 to 15/01/2022 & 16/9/2021 to 15/9/2023
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final inspection and acceptance.
4. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
5. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favour of NEIGRIHMS, EMD & Security Deposit Account, vide Account No, 30270200000027, IFSC Code: BARBOMAWDIA, Bank of Baroda, Mawdiangdiang, Shillong-793018, Meghalaya for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period.
6. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
7. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
8. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
9. Processing of bill may be considered on half /yearly basis with satisfactory report from the user department. The CMC bills should be certified by the concerned Head of the Department/ In Charge, BME and the respective DMS/MS
10. All software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
11. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
12. All other terms & conditions are as per award of contract mentioned in pre-page.
13. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.
14. The Vender shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
15. Installation, demonstration, operational techniques and associated services, if any, shall be provided by the supplier/vendor/contractor within the cost indicated.

Yours faithfully,

Store & Procurement Officer,

For and on behalf of Director, NEIGRIHMS

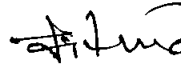
Copy forwarded for Information and necessary action please:

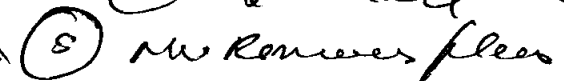
1. Indenting Officer and Inspection authority
2. Accounts Officer
3. Relevant file
4. Financial Adviser / Internal Auditor
5. Stores Section record

① Jyoti AOD - Shillong  
② Jyoti AOD - Shillong  
③ GME  
④ 26  
⑤ Mr. Kumar, floor









NEIGRIHMS, Shillong