



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, GPO Post Bag No.92, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

Tel/Fax: 0364-2538032

File No: NEIGR /S&P/C-03/2016-17/Pt V

Supply Order No: NEIGR - S&P/CMC - 834 /2020-21

Email: storeneigrihms@gmail.com

Dated: 11/02/2021

4/03/2021

To,

M/s Arti Enterprise,
9A Upper La Chaumiere,
Shillong-793001, Tel: 2502374

Sub: Award of comprehensive Annual Maintenance Contract (Labour+ Spares + preventive maintenance) of Equipments installed in the various departments like, ICU, Cardiology of the Institute during the Year 2012-2013

Ref: Notification of Award No: OT - 612/12-13, dated - 19/12/12. & NEIGRIR/S&P/OT-894/2012- 13, Dated 19/03/2013 *C - 535/2020-21, dt: 17/02/2021*

Dear Sir,

With reference to the above correspondence, a Comprehensive Maintenance Contract (Labour+ Spares+ preventive maintenance) of Equipments installed in the various department like, (ICU, Cardiology) of the Institute Ino each for a period of three years after completion of five years warranty period

This order which is intended for the rate contract for Comprehensive Maintenance Contract (with Spares) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract

Item No.	Description of Goods	Reference order no & Date	Date of Instalation	Quantity	Rate Per Unit / Per Year	GST @ 18%	Comprehensive Annual Maintenance Contract (with Spares) charges
1.	Ultrasound System Make: Esaote, Italy, Model: My Lab One)	NEIGR/S&P/OT-612-2012- 13, dt- 19 / 12 / 12	26/02/2013	1.no	Rs. 117162.9	Rs. 21,089.32	Rs.1, 38,252.22 w.e.f 1/3/2020 to 28/2/2021 (For 8 th Year)
					Rs. 117748.7	Rs. 21, 194.77	Rs. 1,38,943.47 w.e.f 1/3/2021 to 28/2/2022 (For 9 th Year)
					Rs. 118337.5	Rs. 21, 300.75	Rs. 1,39,638.25 w.e.f 1/3/2022 to 28/2/2023 (For 10 th Year)
2	Portable Echo Cardiograph Machine (Make: Essote Asia Pacific Diagnostic Pvt Ltd. Japan Model: My Lab 60)	NEIGR/S&P/OT-894-2012- 13, dt- 19 / 03 / 13	15/05/2013	1.no	Rs. 301000	Rs. 54,180.00	Rs. 3,55,180.00 for 7 th Year (w.e.f 1/6/2019 to 31/5/2020)
					Rs. 3,44,000	Rs. 61,920.00	Rs. 4,05,920.00 for 8 th Year (w.e.f 1/6/2020 to 31/5/2021)
					Rs. 3,87,000	Rs. 69,660.00	Rs. 4,56,660.00 for 9 th Year (w.e.f 1/6/2021 to 31/5/2022)
				Total	Rs. 13,85,249.10	Rs2,49,344.84	Rs.16,34,593.94

In words: (Rupees Sixteen lakhs ThirtyFour Thousand Five Hundred Ninety Three and Paise Ninety Four) only Inclusive of GST)

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Statistic Assistant
NEIGRIHMS, Shillong - 793018

[Signature]

Storekeeper
NEIGRIHMS, Shill. - 793018.

[Signature]

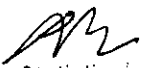

[Signature]
08/03/21




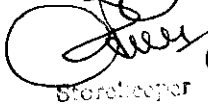
1. With reference to the above, the Institute is pleased to offer a rate contract for Comprehensive Maintenance Contract of the different equipment installed in the different department of the Institute during 2012-13) - 1 no each for a period of Three years after 5 years of Onsite warranty.
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final inspection and acceptance.
4. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
5. Installation, demonstration, operational techniques, and associated services, if any, shall be provided by the supplier/vendor/contractor within the cost indicated.
6. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
7. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
8. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
9. All software updates should be provided free of cost during CMC
10. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
11. All other terms & conditions are as per Notification of Award No: NEIGR/S&P/OT- 612-2012- 13, dt- 19/ 12/ 12, & NEIGR/S&P/OT- 894/2012- 13, dt- 19/ 03/ 13
12. Processing of CMC/AMC bills may be considered on half yearly/yearly basis with satisfactory report from the user department and all the bills of CMC/AMC should be signed and verified by the HOD, concerned Department, /Medical Superintendent/Bio-Medical Engineer.
13. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Financial Adviser, NEIGRIHMS, Shillong-793018 for an amount equivalent to 10% of the total cost of CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period along with the signed copy of Annual CMC agreement within a period of 21 (twenty one) days of issue of letter of award.
14. The Vender shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
15. Bidders are required to sign the CMC contract agreement within 15(Fifteen)days from the issue of the letter of award/supply order, failing which EMD/Security deposit may be forfeited or contract declared null and void.


 Store & Procurement Officer,
 For or on behalf of Director, NEIGRIHMS

Copy forwarded for Information and necessary action please:

1. in Charge, Concern Departments.
2. Accounts Officer
3. Stores Section Record.


 Statistical Assistant
 NEIGRIHMS, Shillong - 793018


① Ref of HOD 
 ② Ref of HOD 
 ③ BME 

 Storekeeper
 NEIGRIHMS, Shillong-793018.
