



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)
Director's Block, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

Tel/Fax: 0364-2538032

File No: NEIGR /S&P/CMC-48/2013 (Rohanika)

Supply Order No: NEIGR - S&P/CMC - 837/2020-21

Email: storeneigrihms@gmail.com

Dated 10/11/2020

5/3/2021

To,
The Director,
M/s Rohanika Electronics & Medical Systems,
C - 49, Okhla Phase - 1, New Delhi-110020,
Tel:011-64517874 Fax: 011-26943129
Attn: Mr Devdutt Bhatia : 9811079199 /9212791770
Email:devdutt@rohanika.com, divakar@rohanika.com

Sub: Rate Contract for Comprehensive Annual Maintenance Contract (With Spares & Labour) of Mobile X-Ray - 10 Nos. including dose area products (Make TMS 300 from M/s Technix Spa, Italy) C-513/2020-21, dt: 2/2/2021

Ref: e - Tender Enquiry No: NEIGR/S&P/OT/E - 09/2020-21 Dated: 06/07/2020.

Dear Sir,

With reference to the above correspondence, a rate contract for Comprehensive Maintenance Contract (With spares & Labour) of 10 units of Mobile X Ray - 10 No for a period of **two (2) years** w.e.f. **01/04/2020**, is hereby placed below.

This order which is intended for the rate contract for Comprehensive Maintenance Contract (with Spares & Labour) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item No.	Description of Goods	Quantity	Comprehensive Annual Maintenance Contract (with Spares & Labour) charges for a period of two years w.e.f. 01/04/2020 to 31/03/2022 (Exclusive of GST)
1.	Annual Comprehensive Maintenance Contract (With spares& Labour) of Mobile X Ray including Dose Area Product (Make: TMS 300 from M/s Technix Spa., Italy)	10 no's	Rs. 11, 87, 010.00 w.e.f. 01/04/2020 to 31/03/2021 (CMC for 12 th year) (Exclusive of GST)
	Annual Comprehensive Maintenance Contract (With spares& Labour) of Mobile X Ray including Dose Area Product (Make: TMS 300 from M/s Technix Spa., Italy)	10 no's	Rs. 11, 87, 010.00 w.e.f. 01/04/2021 to 31/03/2022 (CMC for 13 th year) (Exclusive of GST)
CMC Cost (in INR): Rs. 23, 74, 020.00			

Store & Procurement Section
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In words: (Rupees Twenty three lakh Seventy four thousand Twenty only, (Exclusive of GST)

Terms & Conditions

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

NEIGRIHMS, Shillong 793018

1. With reference to the above, the Institute is pleased to offer a rate contract for Annual Comprehensive Maintenance Contract (with spares, labour and preventive maintenance) of Mobile X – rays – 10nos for a period of Two (2) years w.e.f. 1/04/2020 to 31/03/2022 (for the 12th & 13th year).
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. Transit insurance. Stay/lodging, fooding of technical manpower/personnel shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final services, inspection and acceptance, by the department and BME.
4. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
5. Installation, demonstration, operational techniques and associated services, if any, shall be provided by the supplier/vendor/contractor within the cost indicated.
6. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
7. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
8. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
9. All software updates should be provided free of cost during CMC
10. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
11. All other terms & conditions are as per e – Tender Enquiry No: NEIGR/S&P/OT/E - 09/2020-21 Dated: 06/07/2020
12. Processing of CMC/AMC bills may be considered on half yearly/yearly basis with satisfactory report from the user department and all the bills of CMC/AMC should be signed and verified by the HOD, concerned Department and BME/Medical Superintendent.
13. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Financial Adviser, NEIGRIHMS, Shillong-793018 for an amount equivalent to 10% of the total cost of CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period along with the signed copy of Annual CMC agreement within a period of 21 (twenty one) days of issue of letter of award.
14. The Vender shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
15. Bidders are required to sign the CMC contract agreement within 15(Fifteen)days from the issue of the letter of award/supply order, failing which EMD/Security deposit may be forfeited or contract declared null and void.


 Store & Procurement Officer,
 For or on behalf of Director, NEIGRIHMS

Copy forwarded for Information and necessary action please:

1. Indenting Officer and Inspection authority
2. Accounts Officer
3. Relevant file
4. Financial Adviser / Internal Auditor
5. Stores Section record

05/3/20
 ① Ref of NOD-Reader digheung
 ② Ref / Dref ③ BME
 ④ In houses ⑤ No level
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 05/3/20


 NEIGRIHMS, Shillong-793018.