



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, GPO Post Bag No.92, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:
Tel/Fax: 0364-2538032
File No: NEIGR /S&P/CMC - 03/2017-18/Pt - II (Carl Zeiss)
Supply Order No: NEIGR / S&P/CMC - 844 /2020-21

Email: storeneigrihms@gmail.com

Date: 23/02/2021

11/03/2021

To,
M/s Biosis Medical Services,
Shop No – 12A, Dipti Commercial Complex,
AT Road, Guwahati - 781001
Contact No: (Toll Free) 1800-102-9527
Email: biosismedical@gmail.com

Sub: Comprehensive Annual Maintenance Contract (Labour+ Spares+Preventive maintenance) of different Medical equipments/instruments, of Carl Zeiss installed in the various departments during the F.Y 2008-09, 2009-10,2010-11,2011-12,2012-13,2013-14,2014-15 &2015-16 –Reg.

C-561/2020-21, dt: 5/3/2021

Dear Sir,

With reference to the above correspondence, a rate contract for Comprehensive Maintenance Contract with (Labour+ Spares+ Preventive maintenance)of different Medical equipments/instruments, of Carl Zeiss installed in the various departments during the F.Y 2008-09, 2009-10,2010-11,2011-12,2012-13,2013-14,2014-15 &2015-16 for period as mentioned for each stores respectively is hereby placed below.

This order which is intended for the rate contract for Comprehensive Maintenance Contract (with Spares) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item No.	Description of Goods & Quantity	Order No & Date with Installation date	CMC Cost Per Unit/Per Year	GST @ 18%	Comprehensive Annual Maintenance Contract with(Labour+ Spares+ Preventative maintenance) charges for a period of one year Inclusive of GST
1	ND Yag Laser(Carl Zeiss, Germany Visualls YaG III) 1no	NEIGR/S&P/OT-699/2012-13, Date-23/01/2013 Installed on 23/04/2013	Rs. 40,677.97	Rs.73,322.03	Rs. 48,000.00 w.e.f. 01/05/2019 to 30/04/2020 (at the end of 7 th year)
			Rs. 40,677.97	Rs.73,322.03	Rs. 48,000.00 w.e.f. 01/05/2020 to 30/04/2021 (at the end of 8 th year)
			Rs. 40,677.97	Rs.73,322.03	Rs. 48,000.00 w.e.f. 01/05/2021 to 30/04/2022 (at the end of 9 th year)
			Rs. 40,677.97	Rs.73,322.03	Rs. 48,000.00 w.e.f. 01/05/2022 to 30/04/2023 (at the end of 10 th year)
2	Operating Microscope (Carl Zeiss, OPM Pentro) 1no	NEIGR/S&P/OT-485/2015-16, Date-30/09/2015 Installed on 30/10/2015	Rs.2,00,000	Rs.36,000	Rs. 2, 36, 000 W.e.f 01/11/2020 to 31/10/2021 (at the end of 6 th year)
			Rs.2,00,000	Rs.36,000	Rs. 2, 36, 000 W.e.f 01/11/2021 to 31/10/2022 (at the end of 7 th year)
			Rs.2,00,000	Rs.36,000	Rs. 2, 36, 000 W.e.f 01/11/2022 to 31/10/2023 (at the end of 8 th year)

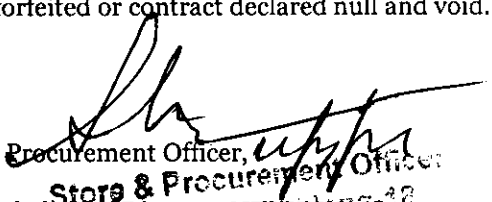
Item No.	Description of Goods & Quantity	Order No & Date with Installation date	CMC Cost Per Unit/Per Year	GST @ 18%	Comprehensive Annual Maintenance Contract with(Labour+ Spares+ Preventative maintenance) charges for a period of one year Inclusive of GST
3	Optical Biometer(Carl Zeiss, IOL Master 500)1 no	NEIGR/S&P/OT - 816/2013-14, Date- 12/02/2014 Installed on 19/06/2014	Rs. 66,000.00	Rs.11,880.00	Rs. 77,880.00 w.e.f. 01/07/2019 to 30/06/2020 (For, 6 th year)
			Rs. 66,000.00	Rs.11,880.00	Rs. 77,880.00 w.e.f. 01/07/2020 to 30/06/2021 (For, 7 th year)
			Rs. 66,000.00	Rs.11,880.00	Rs. 77,880.00 w.e.f. 01/07/2021 to 30/06/2022 (For, 8 th year)
			Rs. 66,000.00	Rs.11,880.00	Rs. 77,880.00 w.e.f. 01/07/2022 to 30/06/2023 (For, 9 th year)
4	Optical Coherence Tomogram (OCT) Carl Zeiss, Model - Cirrus HD, 1 no	NEIGR/S&P/OT -698/2012-13, Date- 23/01/2013 Installed on 26/05/2013	Rs.59,200	Rs.10,656.00	Rs. 69,856.00 W.e.f 01/06/2019 to 31/05/2020 (For, 7 th year)
			Rs.59,200	Rs.10,656.00	Rs. 69,856.00 W.e.f 01/06/2020 to 31/05/2021 (For, 8 th year)
			Rs.59,200	Rs.10,656.00	Rs. 69,856.00 W.e.f 01/06/2021 to 31/05/2022 (For, 9 th year)
			Rs.59,200	Rs.10,656.00	Rs. 69,856.00 W.e.f 01/06/2022 to 31/05/2023 (For, 10 th year)
5	Operating Microscope for Spine and Microsurgery (Carl Zeiss, OPML Vario) 1no	NEIGR/S&P/OT - 565/2014-15, Date- 21/11/2014 Installed on 21/02/2015	Rs. 71,326.33	Rs.12,838.74	Rs. 84,165.07, W.e.f 01/03/2020 to 28/02/2021 (For, 6 th year)
			Rs. 71,326.33	Rs.12,838.74	Rs. 84,165.07, W.e.f 01/03/2021 to 28/02/2022 (For, 7 th year)
			Rs. 71,326.33	Rs.12,838.74	Rs. 84,165.07, W.e.f 01/03/2022 to 28/02/2023 (For, 8 th year)
6	Auto Refractometer (Carl Zeiss, Visuref 100)1no	NEIGR/S&P/OT - 549/2013-14, Date- 18/10/2013 Installed on 16/12/2013	Rs.10,169.49	Rs. 1,830.51	Rs. 12,000.00, W.e.f 01/01/2019 to 31/12/2019 (For, 6 th year)
			Rs.10,169.49	Rs. 1,830.51	Rs. 12,000.00, W.e.f 01/01/2020 to 31/12/2020 (For 7 th year)
			Rs.10,169.49	Rs. 1,830.51	Rs. 12,000.00, W.e.f 01/01/2021 to 31/12/2021 (For, 8 th year)
			Rs. 12,711.86	Rs. 2288.14	Rs.15,000.00, W.e.f 01/01/2022 to 31/12/2022 (For, 9 th year)
			Rs. 12,711.86	Rs. 2288.14	Rs.15,000.00, W.e.f 01/01/2023 to 31/12/2023 (For, 10 th year)
7.	Automated Visual Field Analyzer(Perimeter) CarlZeiss, HFAII2500, 1no	NEIGR/S&P/OT -788/2010-11, Date- 30/03/2011 Installed on 30/06/2011	Rs.1,07,450.85	Rs. 19,341.15	Rs. 1,26,792.00, W.e.f 01/07/2019 to 30/06/2020 (For,9 th year)
			Rs. 1,14,972.03	Rs. 20,694.97	Rs.1,35,667.00, W.e.f 01/07/2020 to 30/06/2021 (For,10 th year)
8.	Operating Microscope, Carl Zeiss, OPMI, Lumera.T 1no	NEIGR/S&P/OT -496/2009-10, Date- 26/03/2010 Installed on 27/06/2010	Rs. 1,33,229.66	Rs. 23,981.34	Rs. 1,57,211.00 W.e.f. 01/07/2019 to 30/06/2020 (For,10 th year)
			Rs. 1,33,229.66	Rs. 23,981.34	Rs. 1,57,211.00 W.e.f. 01/07/2020 to 30/06/2021 (For,11 th year)
9.	Visual Field Analyzer (Perimeter) CarlZeiss, HFA II 750i	NEIGR/S&P/OT-1296/2008-09, Date- 20/02/2009 Installed on 20/09/2009	Rs.1,14,972.03	Rs. 20,694.97	Rs. 1,35,667.00, W.e.f 01/10/2019 to 31/09/2020 (For 10 th year)
			Rs.1,14,972.03	Rs. 20,694.97	Rs. 1,35,667.00, W.e.f 01/10/2020 to 31/09/2021 (For 11 th year)
Total Value Inclusive of GST					Rs. 26,57,654.21

In Words (Rupees) Twenty Six Lakh Fifty Seven Thousand, Six Hundred, Fifty Four and Twenty One Paise, only

Terms & Conditions

- Reference to the above, the Institute is pleased to award this contract for Comprehensive Maintenance Contract including Labour, Spares & Preventive Maintenance of different Medical equipments/instruments, of Carl Zeiss installed in the various departments during the F.Y 2008-09, 2009-10, 2010-11, 2011-12, 2012-13, 2013-14, 2014-15 & 2015-16 for period as mentioned above for each stores respectively.
- The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
- Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final inspection and acceptance.
- Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
- No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
- There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- Demonstration, Operational/Application Training for users and associated services (Preventive & unlimited breakdowns), if any, shall be provided by the supplier/vendor/contractor within the cost indicated.
- During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
- All software, Hardware, Equipment with accessories and system up gradation should be provided free of cost onsite during the warranty and CMC period.
- Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
- All other terms & conditions are as per respective Notification of Award given in pre pages.
- Processing of CMC/AMC bills may be considered on half yearly/yearly basis with satisfactory report from the user department and all the bills of CMC/AMC should be signed and verified by the HOD, concerned Department, /Medical Superintendent/Bio-Medical Engineer.
- The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Financial Adviser, NEIGRIHMS, Shillong-793018 for an amount equivalent to 10% of the total cost of CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period along with the signed copy of Annual CMC agreement within a period of 21 (twenty one) days of issue of letter of award.
- The Vendor shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
- Bidders are required to sign the CMC contract agreement within 15(Fifteen)days from the issue of the letter of award/supply order, failing which EMD/Security deposit may be forfeited or contract declared null and void.

Yours faithfully,

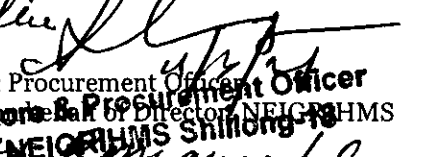

 Store & Procurement Officer,
 For and on behalf of Director, NEIGRIHMS

Copy forwarded for Information and necessary action please:

- Indenting Officer and Inspection authority, In-charge, concerned Dept, BME, MS
- Accounts Officer
- Relevant file
- Financial Adviser / Internal Auditor
- Stores Section record

① Ref file - Ophthelmsy
② A/E
③ Copy of
Recd of report
on website -

④ res / DMS
⑤


 Store & Procurement Officer
 For and on behalf of Director, NEIGRIHMS
 NEIGRIHMS Shillong