



**Contract**

Contract No: GEMC-511687783124352

Generated Date: 14-Jun-2021

Bid/RA/PR No:GEM/2021/B/964490

*OT/G - 229/2021-22, dt: 15/6/2021*

**Organisation Details**

Type: Central Autonomous  
 Ministry: Ministry of Health and Family Welfare  
 Department: Department of Health and Family Welfare  
 Organisation Name: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)  
 Office Zone: Neigrihms, Shillong

**Buyer Details P 01/2019-20/PT**

Designation: Stores and Procurement Officer  
 Contact No.: 0364-2539032-213  
 Email ID: harendra.dey@nic.in  
 GSTIN: N  
 Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India

**Financial Approval Detail**

IFD Concurrence: Yes  
 Designation of Administrative Approval: Director NEIGRIHMS Shillong and Head of Office  
 Designation of Financial Approval: DDA(A)&DDO Buy back-4 no warmer-HSCC/neo paedvent/0004 dt:7/7/06.Buy back Rs 146000, Reserve Rs 144753

**Paying Authority Details**

Payment Mode: Offline  
 Designation: A Accounts officer  
 Email ID: accounts.neigrihms@nic.in  
 GSTIN: N  
 Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

**Seller Details**

GeM Seller ID: AFC3190000810439  
 Company Name: Biosis Medical Services  
 Contact No.: 09706080206  
 Email ID: biosismedical@gmail.com  
 Address: HNO 96,4th Bye Lane B K Kakoti Road, Ulubari, Guwahati, assam-781007, -  
 MSME verified: No  
 GSTIN: 18ABZPA0454A1ZX

*C - 112/2021-22  
 dt: 10/06/2021*

\*GST / Tax invoice to be raised in the name of - Buyer

**Product Details**

| #                          | Item Description   | Category Name                  | Model  | HSN Code | Ordered Quantity | Unit   | Price (Inclusive of all Duties and Taxes in INR) |
|----------------------------|--|--------------------------------|--------|----------|------------------|--------|--|
| 1                          | Product Name : PHOENIX Neonatal Resuscitation Trolley With Drop down Side Walls<br>Brand : PHOENIX<br>Brand Type : Registered Brand<br>Catalogue Status : Catalogue not verified by OEM<br>Selling As : Reseller not verified by OEM | Neonatal Resuscitation Trolley | CIC101 | 9019     | 4                | pieces | 2,328,704  |
| Total Order Value (in INR) |  |                                |        |          |                  |        | 2,328,704  |

**Consignee Detail**

| S.No | Consignee   | Item   | Lot No. | Quantity | Delivery Start After | Delivery To Be Completed By |
|------|---|--|---------|----------|----------------------|-----------------------------|
| 1    | Designation: -<br>Email ID: con18.neigrihms.ml@gembuyer.in<br>Contact: 0364-2538044-<br>GSTIN: -<br>Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India | PHOENIX Neonatal Resuscitation Trolley With Drop down Side Walls | -       | 4        | 14-Jun-2021          | 29-Jun-2021                 |

**Product Specification for PHOENIX Neonatal Resuscitation Trolley With Drop down Side Walls**

| Specification | Sub-Spec  | Value/With/Without               |
|---------------|---|----------------------------------|
|               | Certification for product                           | European CE with verified number |
|               | Conformity to safety standard for medical equipment | IEC-60601 or IS 13450            |
|               | Conformity for Quality standard                     |                                  |

*Handwritten signatures and notes:*  
 (1) Prof/Not-Paediatric  
 (2) NEIGRIHMS/PT  
 (3) DDA/PT  
 (4) NEIGRIHMS/PT  
 Signature: [Handwritten]  
 Stores & Procurement Officer, NEIGRIHMS Shillong

|  |   |   |
|--|---|---|
| Standards                                    | ISO certificate number and date   | Q5 104278 0001 Rev. 00, dt. 29.01.2020      |
|  | ISO certificate for Manufacturer  | ISO 9001                                    |
|  | ISO certification number and date   | 1769.181120, dt. 20.11.2018                 |
| Performance Parameters                       | Availability of provision for monitoring delivered PIP using manometer in the circuit feature           | Yes   |
|  | Availability of inbuilt provision for monitoring suction pressure feature                               | Yes   |
| Material and Dimensional Parameters          | Length of mattress in inch  | 30  |
|  | Width of mattress in inch   | 20  |
|  | foam density of mattress in kg/m <sup>3</sup>   | 28  |
|  | Height of side panel above mattress in mm   | 122   |
|  | Working distance from the ground to bed in mm with $\pm 2\%$ tolerance                                  | 980   |
|  | Working distance from ground to the heater unit in mm   | 1830  |
|  | Trolley Should have Maximum bed tilt head up down on both sides   | 12  |
|  | Maximum bed swivel on both sides of vertical column so that bed can be moves both side ways             | $\pm 45$ degree                             |
|  | Weight of the trolley excluding compressor in Kg  | 69  |
|  | Provision of castors  | Yes   |
|  | Diameter of castors in inch   | 5 inch                                      |
|  | Number of wheels lockable   | 2   |
|  | Basic Material used for structure of trolley  | MS minimum 18 Gauge with powder coating     |
|  | Operating and Electrical Parameters   | Operating temperature range of trolley unit |
| Operating humidity range of trolley unit     |   | 0 to 100% RH                                |
| Radiant power of warmer                      |   | 10-30 mW/cm <sup>2</sup> at 00 cm distance  |
| Power supply                                 |   | 230V $\pm 10\%$ at 50Hz                     |
| Power consumption in watts                   |   | 560   |
| Observation light and electronic Parameters  | Type of observation light   | LED   |
|  | Type of control system of trolley unit  | Microprocessor based servo control system   |
|  | Features zero voltage switching which minimizes electromagnetic interference                            | Yes   |
|  | Trolley should have Centigrade to Fahrenheit conversion   | Yes   |
|  | Availability of integrated observation light  | Yes   |
| Skin temperature probe and Heater Parameters | Working temperature range of probe of trolley unit  | 20 °C to 45 °C                              |
|  | trolley unit should have infant required temperature setting range (servo)                              | 32 °C to 38 °C                              |
|  | Temperature Accuracy of trolley   | $\pm 0.2$ °C within range                   |
|  | Resolution of trolley   | Resolution of 0.1° C                        |
|  | Heater output control range (manual)  | 0 to 100% with increments of 10%            |
| Audio and Visual Alarm                       | Trolley should have High infant temperature alarm   | More than 0.5 ° difference                  |
|  | Trolley should have Low infant temperature alarm  | More than 0.5 ° difference                  |
|  | Trolley should have Temperature probe failure alarm   | Yes   |
|  | Trolley should have Power failure alarm   | Yes   |
|  | Trolley Should have System failure alarm with automatic heater cut off                                  | Yes   |
|  | Trolley should have Heater failure alarm  | Yes   |
|  | Availability of Skin/air sensor failure   | Yes   |
|  | Availability of Safety cut off feature  | Yes   |
|  | Availability of audio visual alarm for air and/or oxygen are not delivered at adequate pressure feature | Yes   |
|  | Oxygen flow rate control in Litre/min   | 0-15 with 1 litre increment                 |
|  | Breathing rate control mechanism  | Manual                                      |
|  | Maximum airway pressure   | 55 cm water column                          |
|  | Adjustable airway pressure (PIP)  | 10-35 cm water column, <i>dependent on</i>  |

*Devi*

*[Signature]*

NEIGRIHMS Shilong-18  
*[Signature]*

|   |  |  |
|---|--|--|
| Resuscitation Unit  | Air pressure gauge   | 20 to 80 cm water column                                   |
|   | It should have blender to mix Air and Oxygen from 21% to 100%  | Yes  |
|   | Air source with compressor of 25 to 50 PSI shall be provided   | No   |
|   | Provision for accurate delivery of oxygen at user selected flow rates from wall oxygen outlet  | Yes  |
|   | Provision of gas blender to regulate concentration of delivered oxygen (FIO2)  | Yes  |
|   | Non rotavator based blender provided shall have accuracy of 3%   | Yes  |
|   | Provision of T Piece or modified T Piece for ventilation   | Yes  |
| Suction Control Parameters                                | Maximum suction  | 250 mm Hg  |
|   | Vacuum gauge range   | 0 to -760 mm Hg  |
|   | Type of Suction control  | Electrical   |
| Additional Parameters                                     | Provision of pulse oximometer with SET technology  | Yes  |
|   | Provision of count up timer with audible signals at preset intervals   | Yes  |
|   | Facility of ECG Monitoring   | No   |
|   | Provision of control panel for settings and messages   | Yes  |
|   | Type of side walls   | Drop down  |
|   | Coating  | Epoxy/Powder coated body for scratch and rust Prevention   |
|   | APGAR timer with count up time to be provided  | Yes  |
|   | Trolley Should have foot operated motorized variable height adjustment mechanism to adjust the height of the bed on either side of the warmer                          | Yes  |
|   | The heater unit should swivel away for accommodating an X-Ray unit, and the bed should have a x-ray cassette holder that can be accessed without disturbing the infant | Yes  |
|   | Trolley Should be provided with instrument tray  | Yes  |
|   | Trolley Should be provided with utility drawers under the bed  | Yes  |
|   | Warmer integrated on trolley shall have infant care bassinet   | Yes  |
|   | Provision of compatible voltage stabilizer with unit   | Yes  |
|   | Provision of IV pole   | IV pole (S.S) and should be able to hold 4 infusion pumps. |
| Trolley Should have a clamp to keep 1 no of 10 L cylinder | Yes  |  |


**Note:** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

**Buyer Defined Additional Specification for PHOENIX Neonatal Resuscitation Trolley With Drop down Side Walls**

| Specification  | Value   |
|--|---|
| Inbuilt Weighing scale :   | Should weigh up to 10kg with the Data storage of the baby weight with trend facility & with accuracy (+/-)10 mg or better, test /calibration certificate should be attached |
| Should have Colour touch/Button based LCD graphical display                                    | Colour LCD graphical display(touch/Button) with the facility of trending for temperature, weighing and SpO2 in graphical Tabular form                                       |
| Inbuilt pulse oxymeter with certification  | Masimo technology, Should read Oxygen saturation range, Heart rate and plethysmograph with reusable probe, certification must be attached                                   |
| Accessories to be supply along with the system (additional to standrad supply)                 | Heating element :-2 nos, Reusable Pulse Oximeter Probe:-2 nos, Temperature Probe:-2 nos each type(reusable )  |
| Dual skin temperature probe for measuring core and peripheral temperature & temperature probes | must be preferably reusable ,if disposable it must be durable to have a minimum usage life of 30 days .   |

**Corrigendum**

1. Extended Upto : 2021-01-27 14:00:00

Signature:   
**SURENDRA SINGH**  
 NEIGRIHMS SHILONG-18

## Terms and Conditions

### 1. General Terms and Conditions-

- 1.1 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) as available on the GeM portal (unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 1.2 Terms of delivery: Free Delivery at Site including loading/unloading. In respect of items requiring installation and / or commissioning and other services in the scope of supply (as indicated in respective product category specification / STC / ATC), and the cost of the same is also included in the Contract price.
- 1.2.1 Contracted goods should be delivered at the consignee or designated delivery location as per the working time of the buying organisation. Seller may get the same confirmed from consignee before scheduling delivery.
- 1.2.2 A copy of the contract should be available with the messenger / dispatching agency that delivers the Goods at consignee / delivery location (preferably pasted / attached outside the consignment / package) for easy reference and ease in delivery acceptance.
- 1.3 Delivery period: The Delivery Period/Time shall be essence of the Contract and delivery must be completed not later than such date(s). Any modification thereto shall be mutually agreed and incorporated in the Contract as per the provisions of the GTC.
- 1.4 Performance Security: If the Seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the Buyer to forfeit either in whole or in part, the Performance Security furnished by the Seller.
- 1.5 Taxes and Duties: Contract Prices are all inclusive i.e. including all taxes, duties, local levies / transportation / loading-unloading charges etc. Break up of GST shall be indicated by the Seller while raising invoice / bill on GeM. While submitting the bill / invoice Seller shall undertake that the Goods and Services Tax (GST) charged on this bill is not more than what is payable under the provision on the relevant Act or the Rules made there under and that the Goods on which GST has been charged have not been exempted under the GST Act or the Rules made there under and the charges on account of GST on these goods are correct under the provision of that Act or the rules made there under.
- 1.6 Octroi Duty and / or other local taxes: Contract Prices are all inclusive hence no reimbursement over and above the contract price(s) shall be allowed to seller towards payment of local taxes (such as levy of town duty, Octroi Duty, Terminal Tax and other levies of local bodies etc).
- 1.7 Limitation of Liability: The provisions of limitation of liability between Buyer and Seller as given in the GTC shall be applicable here.
- 1.8 Resolution of disputes: The provisions of DISPUTE RESOLUTION BETWEEN BUYER AND SELLER as given in the GTC shall be applicable here.
- 1.9 Liquidated Damages: If the Seller fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any controversy/dispute of any sort whatsoever. In case, Service Level Agreement (SLA) is applicable the same shall be applicable for the Contract.
- 1.10 Financial Certificate:
- 1.10.1 The expenditure involved for this purpose has received the Sanction of the competent financial authority.
- 1.10.2 The funds are available under the proper head in the sanction budget allotment for the concern financial year.
- 1.10.3 I have been fully authorized by the department to sign the supply order or incur the liability of the Goods being ordered.
- 1.11 The bidder should submit a self declaration to the effect in bidder's official letter head that their agency have not been black listed by any Agency whatsoever till date.
- ### 2. Additional Terms and conditions-
- 2.1 Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2.2 Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- 2.3 Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- 2.4 Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- 2.5 End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
- 2.6 Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- 2.7 Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
- 2.8 Scope of supply includes Training: Number of employees to be trained 5, Place for Training NEIGHMS, shillong and Duration of training 5 days.
- 2.9 Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail id and Phone No. required to be furnished along with the bid.
- 2.10 Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
- The Seller fails to comply with any material term of the Contract.
  - The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or

defective Material(s) promptly.

iv) The Seller becomes bankrupt or goes into liquidation.

v) The Seller makes a general assignment for the benefit of creditors.

vi) A receiver is appointed for any substantial property owned by the Seller.

vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

2.11 Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

2.12 Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / Incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2.13 OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / Incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

2.14 IMPORTED PRODUCTS: In case of Imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

2.15 Bid reserved for Make in India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2.16 Indian suppliers of this item are not allowed to participate and/ or compete in procurement by some foreign governments. Bidders / products from such countries are not eligible / not allowed to participate in this bid in terms of clause 1 (d) of Public Procurement (Preference to Make in India) Order, 2017

2.17 Procurement under this bid is reserved for purchase from Micro and Small Enterprises whose credentials are validated online through Udyog Aadhaar for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.

2.18 Preference to Make in India products (For bids less than 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2.19 Preference to Make in India products (for bids greater than 200 Crore) (can also be used in Bids less than 200 Crore but only after exemption by competent authority as defined in Deptt of Expenditure OM dated 28.5.2020): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2.20 Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

2.21 Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM A must have A Dedicated/toll Free Telephone No. for Service Support.

2.22 Escalation Matrix For Service Support : Bidder/OEM must provide A Escalation Matrix of Telephone Numbers for Service Support.

2.23 Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

2.24 ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

2.25 Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab Will be the Sole Criteria for Acceptance of the Item.

2.26 The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

2.27 To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): necessary certificates EDA/European CE/BIS/ISO 13485 and class I/II Council Directive 93/42/EEC on Medical Devices

Signature of Bidder  
Name: Shikong-18  
Date: 18/06/2020

2.28 Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of include cost of all the spares including wheels . (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

2.29 Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

2.30 Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope include cost of all the spares including wheels (Upload the undertaking). (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

2.31 Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

2.32 Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

2.33

Commercial Experience Eligibility Criteria:

For experience, the order(s) executed by the bidder, during the last five years ending on the last day of the month immediately preceding the month in which the last date of bid submission falls, should be considered as under:

Three orders each executed for similar item (such as Open care system/Neonatal Resuscitation Trolley/Baby Warmer) where executed value is not less than the amount equal to 30% of the estimated cost. (i.e Rs. 720000)

OR

Two orders each executed for similar item (such as Open care system/Neonatal Resuscitation Trolley/Baby Warmer) where executed value is not less than the amount equal to 40% of the estimated cost. (i.e Rs. 960000)

OR

One order executed for similar item (such as Open care system/Neonatal Resuscitation Trolley/Baby Warmer) where executed value is not less than the amount equal to 50% of the estimated cost. (i.e Rs. 1200000)

The last date of order execution may fall in the above mentioned period.

2.34 The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

2.35 Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

2.36 Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

2.37 Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / Internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

Officer  
NEIGRIHMS

OT/G/- 229/2021-22 dt: 15/06/2021

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

| Organisation Details  | Buyer Details  |
|---|--|
| <b>Type:</b> Central Autonomous<br><b>Ministry:</b> Ministry of Health and Family Welfare<br><b>Department:</b> Department of Health and Family Welfare<br><b>Organisation Name:</b> North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)<br><b>Office Name:</b> Neigrihms, Shillong | <b>P- 01/2019-20/pt</b><br><b>Name:</b> HARENDRA DEY<br><b>Designation:</b> Stores and Procurement Officer<br><b>Email ID:</b> harendra.dey@nic.in<br><b>GSTIN:</b> N<br><b>Address:</b> P.O. NEIGRIHMS, Mawdiangdiang, Shillong<br>EAST KHASI HILLS<br>MEGHALAYA - 793018 |

| Financial Approval Detail  |
|--|
| <b>C- 112/2021-22, dt: 10/06/2021, dt: 10/06/2021</b><br><b>Designation of official providing Administration approval:</b> Director NEIGRIHMS Shillong and Head of Office<br><b>IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required?</b> YES<br><b>Budget availability</b> YES<br><b>Designation of official providing Financial approval:</b> DDA(A)&DDO Buy back-4 no warmer-HSCC/neo paedvent/0004 dt:7/7/06.Buy back Rs 146000, Reserve Rs 144753 |

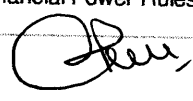
| Seller Details  |
|---|
| <b>Company Name:</b> Biosis Medical Services<br><b>Email ID:</b> biosismedical@gmail.com<br><b>Address:</b> Biosis Medical Services<br>Guwahati<br>assam - 781007 |

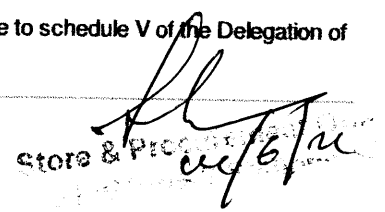
| Product Details                   |  |        |                  |        |   |  |
|-----------------------------------|--|--------|------------------|--------|---|--|
| #                                 | Item Description   | Model  | Ordered Quantity | Unit   | Price per Unit inclusive of all Duties and Taxes (in INR) | Total Price (Inclusive of all Duties and Taxes (in INR)) |
| 1                                 | PHOENIX Neonatal Resuscitation Trolley With Drop down Side Walls | CIC101 | 4                | pieces | 582176.0  | 2328704.0  |
| <b>Total Order Value (in INR)</b> |  |        |                  |        |   | 2328704.0  |

| Consignee Details |  |  |         |          |                      |                             |
|-------------------|--|--|---------|----------|----------------------|-----------------------------|
| S.No              | Consignee  | Item   | Lot No. | Quantity | Delivery Start After | Delivery To Be Completed By |
| 1                 | Khrawkupar Jithod Katrai<br>con18.neigrihms.ml@gembuyer.in<br>P.O. NEIGRIHMS,<br>Mawdiangdiang, Shillong<br>EAST KHASI HILLS<br>MEGHALAYA - 793018 | PHOENIX Neonatal Resuscitation Trolley With Drop down Side Walls | -       | 4        | 14-Jun-2021          | 29-Jun-2021                 |

**Terms & Conditions**

- 1. This issues under the power delegated to Ministries/Department of the Government of India vide Annexure to schedule V of the Delegation of Financial Power Rules, 1978 as amended from time to time.





stores & Procurement