

# NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, GPO Post Bag No.92, Mawdiangtiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

Extension No - 3527/3512, Tel/Fax: 0364-2538032

File No: NEIGR /S&P/C-03/2020-21/Pt-III

Supply Order No: NEIGR - S&P/CMC - 801 /2020-21

Email: ancillarystoreneigrihms@gmail.com

Dated: 10/02/2021

To,

M/s Yokatta Power Solutions Pvt. Ltd,  
House no-71, Nayan Nagar, Forest Gate,  
Mother Teresa Road, Narangi, Guwahati-781026,  
Email: yokatta.power@gmail.com  
Mob-9864287057/9854353038

Sub: Comprehensive Annual Maintenance Contract (Labour+ Spares) of different KVA UPS installed in the Institute.

C-486/2020-21 dt: 13/01/2021

Dear Sir,

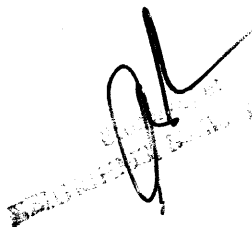
With reference to your quotation no-YPS/CAMC/20-21/82, date-01/01/2021, a contract for Comprehensive Maintenance Contract (Labour+ Spares) of different KVA UPS for a period of one year w.e.f. 01/02/2021, to 31/01/2022, is hereby placed below.

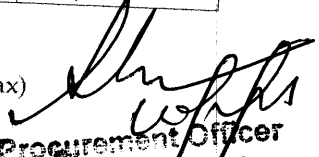
This order which is intended for the rate contract for Comprehensive Maintenance Contract (with labour and Spares) of the equipment mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item	Period	Location	Basic rate	GST 18%	Rate/unit	Unit	Amount
UPS 30 KVA (Make : Numeric)	w.e.f. 01/02/2021 to 31/01/2022	Biochemistry, Blood Bank, CTVS ICU, Dialysis, Radiology, Cardiology ICU, Data Centre	28500	5130	33630	7 no's	2,35,410
UPS 10 KVA (Numeric)	w.e.f. 01/02/2021to 31/01/2022	Director conference hall	12000.00	2160	14,160.00	1no	1,4160
						<b>Total</b>	<b>2,49,570</b>

In words: (Rupees Two Lakhs Forty Nine Thousand Five Hundred Seventy only, Inclusive of GST tax)

  
Storekeeper  
NEIGRIHMS, Shillong, E-793018.

  
Store & Procurement Officer  
NEIGRIHMS, Shillong, E-793018.

  
Store & Procurement Officer  
NEIGRIHMS Shillong 18

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

- With reference to the above, the Institute is pleased to offer a rate contract for Comprehensive Annual Maintenance Contract (With Labour, Spares & Preventive Maintenance) of different KVA UPS (Make: Numeric) for a period of 1 year.
- The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
- Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute's premises, till the completion of final inspection and acceptance.
- Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
- The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favour of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to **03%** of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period. *(Three per cent)*
- No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockist, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
- There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
- During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
- Processing of bill may be considered on half /yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In Charge, BME and the respective DMS/MS
- All software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
- Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
- All other terms & conditions are as per award of contract mentioned in pre-page.
- Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

Yours faithfully,

Store & Procurement Officer,  
For and on behalf of Director, NEIGRIHMS, Shillong-18

Copy forwarded for Information and necessary action please:

1. Indenting Officer and Inspection authority
2. Accounts Officer
3. Relevant file
4. Financial Adviser / Internal Auditor
5. Stores Section record

*(Handwritten signatures and stamps)*  
 ① 26 Nov 2018  
 ② EE(C) / AE(C)  
 ③ BME  
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NEIGR/S&P/1  
 D. O. Keeper  
 NEIGRIHMS, Shillong-793018.

NEIGRIHMS, Shillong-18  
 Store & Procurement Office  
 NEIGRIHMS, Shillong-18