



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong

(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

Director's Block, GPO Post Bag No.92, Mawdiangdiang, Shillong 793 018, Meghalaya.

Store & Procurement Section:

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File No: NEIGR /S&P/C - 03/2021 - 22 /Pt-II

Dated: 29/07/2021

Supply Order No: NEIGR / S&P/CMC - 2021- 22

13/12/2021

To,

M/s Neofam Instruments.
Rehana, Mension, 2nd Floor,
Ratan Dewan Road, Ulubari
Guwahati -781007, Assam
Tel:0361- 2603521/2459392
E-mail : neofaminstruments@gmail.com

Sub: Comprehensive /Annual Maintenance Contract (Labour+ Spares+ Preventive maintenance) of Fluorescent Microscope with CC Camera and Cytogenetic Software system – 1 unit “Under DBT Project” – reg. C - 282/2021-22, dt: 13/9/2021

Dear Sir,

With reference to the above correspondence, a Comprehensive/Annual Maintenance Contract with (Labour+ Spares+ Preventive maintenance) of Fluorescent Microscope with CC Camera and Cytogenetic Software system – 1 unit, (Make – Carl Zeiss GMBH. Germany. Model – Axio Scope A1) procured during,2012-13, with 2 years warranty and thereafter 8 years CMC (Optional) for department of Pathology, under “DBT Project” Titled “Creatuion of Biotechnology R & D Infrastructure facility of Labs for a period of Four (4) Years is hereby placed below.

This order which is intended for the rate contract for Comprehensive/Annual Maintenance Contract (with Labour+ Spares+ Preventive maintenance) of the equipments/Instruments mentioned above, detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor on one part and NEIGRIHMS, Shillong, on the other part.

Item No.	Description of Goods & Quantity	Order No & Date with Installation date	CMC Cost Per Unit/Per Year	GST @ 18%	Comprehensive Annual Maintenance Contract with(Labour+ Spares+ Preventative maintenance) charges for a period of Four years Inclusive of GST
1	Fluorescent Microscope with CCCamera, and Cytogenetic Software System – 1no (Make – Carl Zeiss, Gmbh, Germany, Model – Axio Scope A1	NEIGR/S&P /OT-P 13/2012-13, Date-	Rs. 90,000.00	Rs.16,200.00	Rs. 1,06,200.00 w.e.f. 15/07/2019 to 14/07/2020 (For 4 th year)
26/02/2013 Installed on		Rs. 99,000.00	Rs.17,820.00	Rs. 1,16,820.00 w.e.f. 15/07/2020 to 14/07/2021 (For 5 th year)	
10/07/2013		Rs. 1,08,900.00	Rs.19,602.00	Rs. 1,28,502.00 w.e.f. 15/07/2021 to 14/07/2022 (For 6 th year)	
		Rs. 1,19,790.00	Rs.21,562.20	Rs. 1,41,352.20 w.e.f. 15/07/2022 to 14/07/2023 (For 7 th year)	
Total					Rs. 4,92,874.20, Inclusive of GST

In words: (Rupees Four Lakh Ninety-Two Thousand Eight Hundred ^{Seventy four} ~~Ninety~~ Five and Eight ^{Twenty} ~~Two~~ Paise only for the period of Four (4) years (Inclusive of GST)

Terms & Conditions

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

1. With reference to the above, the Institute is pleased to offer a rate contract for Comprehensive Maintenance Contract with (Labour+ Spares+ Preventive maintenance) of Fluorescent Microscope with CC Camera and Cytogenetic Software system – 1 unit, (Make – Carl Zeiss GMBH. Germany. Model – Axio Scope A1) procured during, 2012-13, for department of Pathlogy, under “DBT Project” Titled “Creatuion of Biotechnology R & D Infrastructure facility of Labs for a period of Four (4) Years
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. Transit insurance shall be borne by the vendor / supplier/contractor, inclusive of handling within the Institute’s premises, till the completion of final inspection and acceptance.
4. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
5. Installation, demonstration, operational techniques, and associated services, if any, shall be provided by the supplier/vendor/contractor within the cost indicated.
6. No work will be allotted to Non-tribal bidder, contractors, Suppliers, stockiest, bonded warehouse, private carriage contractors, cooperative societies etc except under a valid trading license issued by the Khasi Hills Autonomous District Council, Shillong.
7. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
8. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee’s site for preventive maintenance including testing and calibration as per the manufacturer’s service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer’s manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
9. All software updates should be provided free of cost during CMC
10. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
11. All other terms & conditions are as per Notification of Award No – NEIGR / S&P / OT – (P – 13/2012-13, Dated – 26/02/2013.
12. Processing of CMC/AMC bills may be considered on half yearly/yearly basis with satisfactory report from the user department and all the bills of CMC/AMC should be signed and verified by the HOD, concerned Department, /Respective MS/DMS & Bio-Medical Engineer.
13. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of NEIGRIHMS, EMD & Security Deposit Account, vide Account No, 3027020000027, IFSC Code: BARBOMAWDIA, Bank of Baroda, Mawdiangdiang, Shillong-793018, Meghalaya for an amount equivalent to 3% of the total cost of CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be up to 2 months beyond CMC period along with the signed copy of Annual CMC agreement within a period of 21 (twenty-one) days of issue of letter of award.
14. The Vender shall ensure optimum uptime of the system during CMC period failing which the Institute can initiate stern action, as deemed fit.
15. Bidders are required to sign the CMC contract agreement within 15(Fifteen)days from the issue of the letter of award/supply order, failing which EMD/Security deposit may be forfeited or contract declared null and void.

Store & Procurement Officer,
For or on behalf of Director, NEIGRIHMS

Copy forwarded for Information and necessary action please:

1. Indenting Officer and Inspection authority, In-charge, concerned Dept, BME, MS
2. Accounts Officer
3. Relevant file
4. Financial Adviser / Internal Auditor
5. Stores Section record



① R. Pathology / R. Pathology
② BME / R. Pathology
③ Accounts / R. Pathology
④ R. Pathology
Store & Procurement Officer,
For and on behalf of Director, NEIGRIHMS